

TOWN OF WAITSFIELD

March 17, 2026

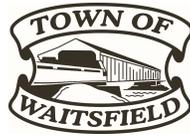
Dear Waitsfield Water System Customer - If you are receiving this letter, your property is on the Waitsfield water system and may be affected by the information below

WHAT YOU NEED TO KNOW	
Who is affected:	Properties on the Waitsfield water system south of the Valley Players Theater.
What happened:	A water main leak was identified in December 2025. Because there was no surfacing of the leak, its exact location was not pinpointed until early March 2026.
Repair date:	Tuesday, March 24, 2026 — expected to begin and finish in one day.
Expected impact:	The Town believes the leak is coming from a curb-stop valve and not the main distribution line, so no disruption to water service is anticipated. However, there is a remote possibility that a temporary shutoff may be necessary.
Possible disruption:	If water must be shut off, your service will be temporarily interrupted. The Town apologizes in advance for any inconvenience to residents and businesses.
Boil water notice:	THIS IS NOT A BOIL WATER NOTICE. However, if service is disrupted, a boil water notice may be issued and would last approximately 24 hours.
Stay informed:	A news alert will be posted and kept current at www.waitsfieldvt.gov Check the website for real-time updates on March 24.
Questions?	Call York the Town Administrator at (802) 496-2218.
Restaurants: Please review the Vermont Department of Health Boil Water Notice guidance for food establishments so you are prepared if a notice is issued. https://bit.ly/4sTOAik	

RE: Important Notice – Planned Water Leak Repair and Potential Service Disruption

The Town of Waitsfield has been monitoring a leak in the municipal water system that was first identified on December 11, 2025. The location of the leak was pinpointed during the first week of March 2026. We are writing to inform you that a repair is scheduled to take place on Tuesday, March 24, 2026, with the work expected to begin and conclude on that same day.

This notice is directed to all properties on the Waitsfield water system located south of the Valley Players Theater. While the Town anticipates no disruption to water service during the repair, although there is a possibility that circumstances may require a temporary shutdown of the water supply. We want to be transparent about this possibility so that you can plan accordingly.



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If it becomes necessary to shut off the water supply during the repair, affected customers will experience a temporary disruption to their water service. The Town recognizes that any interruption to water service is disruptive to the daily lives of residents and businesses, and we sincerely appreciate your patience and understanding should this occur.

Please be aware that in the event of a service disruption, there is also the potential for a boil water notice to be issued. **This letter is not a boil water notice.** However, we want all potentially affected properties to be informed of this possibility in advance. If a boil water notice is issued, it is expected to remain in effect for approximately 24 – 48 hours.

For food service establishments and restaurants: We encourage you to review the Vermont Department of Health's Boil Water Notice guidance for food establishments - <https://bit.ly/4sTOAik> - so that you are prepared in the event a boil water notice is issued. Familiarizing yourself with this guidance in advance will help minimize disruption to your operations.

The Town of Waitsfield will post a news alert at the top of the Town website at www.waitsfieldvt.gov that will be kept up to date throughout the day of the repair. If you have any questions about the status of your water service or the potential for a boil water notice, the Town website is the best and most current source of information.

If you have additional questions or concerns, please do not hesitate to contact the Town Administrator's office at **(802) 496-2218**. We thank you for your understanding and cooperation as we work to address this issue and maintain the integrity of Waitsfield's water system.

Sincerely,

York Haverkamp

Town Administrator

Town of Waitsfield

(802) 496-2780

york.haverkamp@waitsfieldvt.gov